



Terms and Conditions

Food & Beverage

The kitchen requires a minimum of 48 hours' notice to cater for any special dietary or allergy related requirements. All menus are seasonal and are subject to change due to availability. Please note that our menus do not include beverages unless a beverage package has been selected. If you would like to arrange alterations or exceptions, please contact our functions office directly. A service charge will apply on groups of 10 or more. There might be slight changes to the menu due to seasonal availability

Private Dining

We have private dining available at The Gardeners Grill for any functions of more than 20 guests. Please note that to book this room there is a minimum \$3000 spend. Please contact us directly for more information and availability.

Tentative Bookings & Payment

Your reservation is considered tentative until a completed confirmation form with credit card details is received by our reservation system. Payment for deposits will be charged - \$15 per guest for the group of 15 to 20 - \$30 per guest for the groups of 20 and more

All deposit payments must be pay weeks 'prior to your actual booking date. Please note that when providing credit card details, you will not be charged a deposit. Your details are retained merely as a security measure, and charges will only be made when cancellation policies are not complied with.

Please note that for the time being we are taking a maximum of** 2 payment per bill** to minimise contact at the table. Please ask your guests to be prepared to transfer funds within your group if necessary

Cancellation Policy

In the regrettable situation that you require cancellation of your booking, a minimum of a week's notice is needed. Upon failure to provide a week's notice, a booking deposit will be redeemed (\$30 per guest). Furthermore, any variances greater than 2 guests in the confirmed booking number will also incur an extra charge of \$30 per guest not in attendance. We are understanding that the number of attendees may alter from the number listed on the original confirmation form, final booking numbers can be changed 48 hours prior to time of function at no charge.

Arrival Time

To avoid any delays in service, please ensure that all your party arrives within minutes of your booking time. Failure to arrive within 15 minutes of your reserved time without notice, may result in the loss of your table and cancellation fees.

Responsibility

The Gardeners Grill does not accept any responsibility for damage and/or loss of any guest property during the dining period. The Gardeners Grill has a duty of care and as such has the right to refuse the service of alcohol to any person deemed to be exhibiting signs of intoxication in accordance with the Liquor Licensing and Regulations.

Children

You are responsible for all persons under the age of 18 attending your booking. The Gardeners Grill will not be responsible or liable for any damage or injury suffered to, by, or in connection with children, including if children leave the venue or are not properly supervised by responsible adults.